**SCHEDULE 4 – QUALITY REQUIREMENTS**

1. **Local Quality Requirements**

**PGD Service Quality Requirements**

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| **Quality Requirement** | **Threshold** | **Method of Measurement** | **Consequence of Breach** | **Timing of application of consequence** |
| All pharmacists delivering the service have completed a Declaration of Competence | 100% | PharmOutcomes | Pharmacist is not permitted to deliver the service  | 6 week grace period for pharmacist to complete the DoC |
| Consultations are documented in PharmOutcomes in a timely manner | 100% | PharmOutcomes | The commissioner will remove the service from the pharmacy. |  |
| The service provision is consistent i.e. able to offer the service on all relevant occasions |  |  | The commissioner will remove the service from the pharmacy. | If a pharmacy fails to provide the service on three consecutive occasions (unless there are extremely exceptional circumstances), the commissioner reserves the right to remove the service from that pharmacy |
| The pharmacy agrees to participate in audit and collection of patient feedback as requested by the ICB | 100% | Template via PharmOutcomes | The commissioner will consider future commissioning of the service. |  |
| Additional data may be captured via PharmOutcomes, including patient feedback and antimicrobial stewardship. |

**PCN Lead Service Quality Requirements**

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| **Quality Requirement** | **Threshold** | **Method of Measurement** | **Consequence of Breach** | **Timing of application of consequence** |
| All pharmacists complete the PharmOutcomes template to give feedback when claiming sessional fees each month | 100% | PharmOutcomes | The commissioner will consider future commissioning of the service. |  |