**Annex C: Clinical Governance**

A requirement of the public health service contract is that any patient safety events relating to public health services should be reported to enable us to take any appropriate action.  Actions which might be taken as a result of such reporting may be to:-

* Insight-sharing learning to improve patient care and patient safety outcomes; improve the patient experience, reduce complaints and patient harm
* Involvement-involve everyone in patient safety including staff and patients; improve knowledge through training in patient safety and quality improvement.
* Improvement-focused patient safety improvement, supporting teams to prevent harm and sharing themes to develop protocols and processes to enable change.

The commissioner will look at processes and systems to monitor patient safety especially where the following has occurred:

* a patient was harmed or could have been harmed. For example, an unsafe discharge.
* there has been a poor outcome, but it is not yet clear whether an incident contributed or not.
* risks to patient safety in the future have been identified.
* safe and effective care has been delivered that could be learned from to improve patient safety.

For all patient safety events we would request that:

* Continue to record patient safety events within the practice and report via the Datix Contact Us portal. [Datix: Live NHS BRISTOL, North Somerset and South Gloucestershire ICB Patient Safety Event Reporting Form (DIF1) www.bnssgicb.nhs.uk (scwcsu.nhs.uk)](https://bnssg-datix.scwcsu.nhs.uk/index.php?form_id=14&module=INC)
* Register and use the new Learning from Patient Safety Events(LfPSE) platform. [LFPSE Incident Recording - Set up an account to continue (learn-from-patient-safety-events.nhs.uk)](https://record.learn-from-patient-safety-events.nhs.uk/set-up-an-account)
* All staff to complete NHS patient safety syllabus training levels 1 and 2(by date to be confirmed)

The BNSSG Integrated Care Board will then pass this information onto us as the commissioner. There is a new Patient Safety Strategy which is being implemented and this information will therefore be updated.

For further advice on incident reporting in relation to public health services, please feel free to contact the Bristol Public Health Commissioning Team on ph.commissioning@bristol.gov.uk