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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | |  |  |  | | --- | | **Weekly Update**  Tuesday 6th February 2024 | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **NEW this week** | |  |  |  | | --- | --- | | |  | | --- | | Apprenticeship for Pharmacy Technician | |  |  |  | | --- | --- | | |  | | --- | | **Deadline Extended to Friday 9th February 2024** | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/5b12fb32-ab15-a272-e413-9ea9d76eb191.jpeg | | **BNSSG Pharmacies ONLY - Funded L3 Apprenticeship for Pharmacy Technician - deadline Tuesday 6th February**    BNSSG ICB have NHS England funding to support up to 3 BNSSG community pharmacies to up skill an existing suitable member of their workforce to become a Pharmacy Technician by undertaking a 2-year L3 Pharmacy Technician apprenticeship starting February 2024. NHSE WT&E South West Pharmacy Team have developed the PTPT EPD & ES Handbook to support new and current PTPT Education Programme Directors & Educational Supervisors working in organisations across the South-West region:  [PTPT Educational Programme Director & Educational Supervisor Handbook](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=faea18fb16&e=3e5221b889)  If you would like any further information or wish to express interest, please email Alison Mundell – Community Pharmacy Clinical Lead [alison.mundell@nhs.net](mailto:alison.mundell@nhs.net) by **Tuesday 6th February 2024**  [Click here for more information.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=565cf81b3c&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Pharmacy First Reminders | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/19f95a89-6fd9-3d9d-2a1b-bb79d9b2b0e8.jpg | | **Pharmacy First and Oral Contraception  - reminder**   Please can we remind all pharmacists and their teams to inform your local GP practices know when you have completed training and are ready to take referrals for Otitis media as part of the Pharmacy First Service and for oral contraception initiation and continuation as part of the NHS Oral Contraception service. Please see article below regarding the template we have built locally for you to use to tell GP practices when you are ready to take contraception referrals. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Oral Contraception Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/e27a79dc-ab30-096b-41f2-fcaf7711e0f0.jpeg | | **NHSE Oral Contraception Service - Local Formularies**  Please find links below for the BNSSG and BSW formularies which you will need to use when providing the new oral contraceptive service.  [BNSSG](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=07370806eb&e=3e5221b889)  [BSW](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=3fa4f13e2f&e=3e5221b889)  BSW have also pulled together the [page with all the contraception advice](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b98153121e&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | PharmOutcomes/Pharmacy First | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/20930edc-99e0-8640-a29b-dcff629a7914.jpeg | | **TAKE CARE - PharmOutcomes - Pharmacy First/CPCS**  Please ensure that all pharmacists are aware that they**should NOT** be using the above services  ie CPCS NHS111 minor illness , CPCS NHS 111 urgent supply and GP CPCS Minor illness in PharmOutcomes as **Pharmacy First** went live on 31st January. All referrals should now be done through the Pharmacy First service. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Safe Service Provision | |  |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/f1baac78-983c-5140-942a-ee4e0e19bbcb.jpeg | | **GPhC issues guidance on safe service provision**   |  | | --- | | The General Pharmaceutical Council (GPhC) has released advice for pharmacy owners and superintendents on safely implementing pharmacy services following the start of the Pharmacy First Service across England. This advice comes amidst persistent pressures and demands on community pharmacy services, as well as the growing suite of services offered by pharmacy teams.  The GPhC has emphasised the importance of regular assessments of staffing levels and skill mix to prioritise patient safety, to ensure that there are sufficient staff members who are equipped with the required training, knowledge, and skills to deliver all pharmacy services safely and effectively.  [Read more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=31fea470cd&e=3e5221b889) | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Valproate Safety Measures | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/ea7ed3ac-944d-ced5-b96c-713f4c1aa066.jpeg | | **MHRA issues new materials for valproate safety measures**  The Medicines and Healthcare products Regulatory Agency (MHRA) has released new safety and educational materials to support the implementation of regulatory measures for valproate-containing products. These measures aim to reduce known risks, such as harm to babies during pregnancy and impaired fertility in males. The materials include updated guides, acknowledgment forms, patient cards, posters, and warning stickers. Pharmacy owners are encouraged to put in place a plan to implement the first phase of[new regulatory measures](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e398696358&e=3e5221b889), which came into force on 31st January 2024. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | EPS Information | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/ab8ca52c-9780-c453-42f8-2a5833754c02.jpeg | | **Patients can view EPS information within the NHS App**  As previously reported, NHS App now allows patients to view their EPS prescribed items, including prescriber information.  While most patients will continue to have their prescriptions dispensed by their local pharmacy, some may choose to take their non-nominated prescriptions to other pharmacies within England. The presence of EPS barcode numbers in the app can assist pharmacy teams in dealing with outlier situations such as Phase 4 prescriptions and prescriptions which have been returned to the Spine by another pharmacy.  [Read further details on this change](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=bc341e426c&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Key Contacts | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/d199b256-4359-01b8-7396-3a62a708a58c.jpeg | | **Pharmacy First Key Contacts - BNSSG Pharmacies Only**  Please find the updated list of key contacts for BNSSG.  We suggest you print a copy and keep ensure that the pharmacy team including Locums know where it is.  [Click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=83c8667a69&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Aide-Memoire | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/68d3b154-a965-8257-d2d0-3a2be6d6ea09.jpeg | | **Pharmacy First Aide- Memoire for GP practices**  At the Pharmacy first evening training we shared with you that we had created an aide-memoire for GP practices. The LPC has shared this with all GP practices across Avon and asked them to destroy the local one they have been using but we have had numerous requests from pharmacists wanting a copy. We have now updated our Pharmacy First page on the Community Pharmacy Avon website to include a copy of this document.  Please note it does not have all exclusions as from experience we have learnt to keep the document as simple as possible.   The document can be [found here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=bc0dc655d3&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | VirtualOutcomes Free Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/d21cb9d8-e16f-282e-e066-7b2b226cc856.jpg | | **NEW FREE VirtualOutcomes Training - Pharmacy First**  The training consists of an introductory module which will cover the background of the service and what your pharmacy needs to do plus a short module with key hints and tips on each of the 7 Clinical Pathway Consultations is now available for pharmacists and their teams. The introductory module is approximately 20 mins and the individual modules on each common condition range from 7 to 9 mins long.   To access this FREE training please use this [link](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c4149ab2a8&e=3e5221b889) and then enter your F code. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Pharmacy First Online Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/fb56b575-850a-5720-9225-eeb31b152f6f.jpeg | | **Pharmacy First Training - Monday 19th February 2024** **Online Training**  Due to the popularity of the face to face Pharmacy First workshops we are now offering an online workshop to those that were unable to attend or those wanting extra support to feel confident to provide the service.  The session will cover each PGD to ensure you have the required knowledge to get you started. We will also cover the Pharmacy Contraception Service. 7.30pm - 9pm  Click below to book a place, the zoom link will be sent nearer the time. [Click here to book a place.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=3c96b51675&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy Contractual Framework** | |  |  |  | | --- | --- | | |  | | --- | | Pharmacy First Document | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/0afffc0d-9943-bbe9-b683-5e88c2971cf3.jpeg | | **Pharmacy First - Master PGD and Protocol sheet has been published**  This sheet allows all pharmacists and the authorising manager to sign all the 23 PGDs and 1 Clinical Protocol on 1 document. This document can be found [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=9704d1f011&e=3e5221b889).  The document is at the bottom of the page. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Pharmacy First | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/9a45b0d8-980d-941f-fda2-faa9db74fe20.jpeg | | **Pharmacy First start date confirmed as 31st January**  NHS England has written to community pharmacies and general practices to confirm that the Pharmacy First service will commence next week on Wednesday 31st January 2024. The letter also states that, from 31st January, pharmacy teams will have access to a new Pharmacy First IT module in their chosen clinical services IT system.  [Read more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=0d34fc1e3e&e=3e5221b889)  PharmOutcomes have also produced some great resources including [general information, a video and FAQ’s](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=af60d484b4&e=3e5221b889) which can be found on the home screen before you log into PharmOutcomes.  Please remember your pharmacy needs to complete 1 national clinical pathway ( ie one from UTI, Impetigo, Sore throat, infected insect bite, shingles, otitis media (if your pharmacy is eligible to provide this pathway) and acute sinusitis) in February and 5 in March in order to claim £1000/month. If you do not achieve**5 clinical pathway consultations** by the end of March 24 then the initial £2000 fixed payment which was paid when your pharmacy signed up to the service will be reclaimed. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Medicine Supply | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/171980f3-9c20-3abc-8300-ef33a9523464.jpeg | | **Medicine Supply Notification: Lantus® Solostar® (insulin glargine) 100units/ml solution for injection 3ml pre-filled pens**  The Department of Health and Social Care (DHSC) has issued a medicine supply notification for **Lantus® Solostar® (insulin glargine) 100units/ml solution for injection 3ml pre-filled pens,**warning of limited stock**.**A copy of this medicine supply notification, including further information, has been sent to all pharmacy NHSmail addresses. [Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=2a8ff76aa1&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | SSP's | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/861c04ea-3363-b13e-137e-825cecb17375.jpeg | | **Serious shortage protocols (SSP’s)**  SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. Please ensure all your team are aware of the current SSP’s in force currently. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=76b52f3da9&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Local Services & Information** | |  |  |  | | --- | --- | | |  | | --- | | Local PGDs - BNSSG | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/0a99a1fe-8833-2f9f-95b7-74817cef2849.jpeg | | **BNSSG Pharmacies ONLY -  LOCAL PGD’s NEXT STEPS**  The following local BNSSG ICB PGD’s (UTI’s plus UTI and dipstick, Impetigo and Sore throat) will be disabled with the last entry for a supply being the 30th January 24 as the new national ones should be available on your PharmOutcomes screen on the 31st January. Please ensure all records on the local PGD system are completed asap (ideally should be on the same day) as the system will not allow you to complete any outstanding paperwork after the 8th February.  **Please note that the chloramphenicol, hydrocortisone and otitis external (for pilot pharmacies only) PGDs will remain active.**  If you have any questions please contact Roger ([Roger.avonlpc@gmail.com](mailto:Roger.avonlpc@gmail.com)) or Judith ([Judith.avonlpc@gmail.com](mailto:Judith.avonlpc@gmail.com)) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Local PGDs - BSW | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/dcc3df2a-23da-0f45-2627-94b389de2c75.jpeg | | **BSW Pharmacies ONLY - Local PGD’s NEXT STEPS**  The following local BSW ICB PGD’s (UTI’s, Impetigo and Sore throat) will be phased out over the next few weeks and the templates for these will be disabled on PharmOutcomes. We strongly advise that the last day you use the local BSW templates for these 3 PGD’s is on the 30th January and that any records are complete asap (ideally in the same day) and that you start using the national NHSE PGD templates for Pharmacy First from the 31st January as these are the only PGD’s that will count towards the Clinical Pathway threshold  payment of £1000/month.  **Please note that the chloramphenicol and hydrocortisone PGDs will remain active.** | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Oral Contraception Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/91f70376-a6b6-d236-6f68-72671c0a6112.jpg | | **NHSE Contraception Service Notification for 3 local GP practices**  Community Pharmacy Avon have created a simple template on PharmOutcomes to help your pharmacy inform 3 of your local GP practices that you can now provide both the initiation and continuing supply of oral contraception. Once you have pharmacists who are ready to complete the service AND you have visibility of the  contraception service on PharmOutcomes please use this quick and easy form to notify your GP practices that you are live. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Contact Information - BSW | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/67d0f0df-a376-c80c-eb6d-749254052170.jpeg | | **BSW  Pharmacies only - updated key contact information**  Key Local Contact Information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=af190e3de7&e=3e5221b889) – please be aware that some of these contacts are not public facing. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training - VirtualOutcomes** | |  |  |  | | --- | --- | | |  | | --- | | Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.  Please see below for details of the most recent training module | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=92574a651d&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training** | |  |  |  | | --- | --- | | |  | | --- | | Technicians | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/77a07d1e-7b0f-be6c-e154-6c1817d0caf6.jpeg | | **Community Pharmacy Technicians**  Training options are available for those who are newly qualified or returning to learning, or for those looking for further professional development to deliver more services. [Please click here for more information](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=040f312afa&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | | | |