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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Weekly Update**  Tuesday 28th November 2023 | | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Reminders - *new!* | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Please ensure you complete the Mandatory Workforce survey before December 17th - more information below** | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **NEW this week** | |  |  |  | | --- | --- | | |  | | --- | | Contraception Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/4fc1bef9-28bc-db24-3df2-b863095fd387.jpeg | | **Pharmacy Contraception Service updated spec and PGDs**  The [updated specification and Patient Group Directions (PGDs)](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b35e869cf1&e=3e5221b889) for the Pharmacy Contraception Service, following last week's [announcement](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=1d2437c28f&e=3e5221b889) that the service will be expanded from **1st December 2023.**  This expanded service will enable pharmacists to **initiate oral contraception,** as well as **continuing to provide ongoing management of oral contraception** that was initiated in general practice or a sexual health clinic (or equivalent).  To assist pharmacy owners and their teams, Community Pharmacy England have updated the [service page](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=5836a5cb5c&e=3e5221b889)on their website to reflect the changes and update their resources. There will also be webinars for pharmacy owners on making the changes to start initiation of contraception or starting to offer this service and details of these will be announced soon  The LPC will be supporting the roll out of the service across AVON and we already have a list of 20 practices who are interested in working with their local pharmacies. We will also be contacting and working with the local sexual health services.  We would recommend that  your pharmacists starts looking at the **training requirements asap** - please note that there are additional training requirements have been added to support initiation of contraception. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Hypertension Case Finding Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/280e5899-cab8-d7ff-f1ed-15a2d16a2b5a.jpeg | | **Hypertension Case finding Service Updated Service specification**  An updated [Service Specification](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=a79078c3c2&e=3e5221b889) has been issued for this service. Please ensure that all team members are aware of this. The main points to note are that the service can now be provided by suitable trained and competent pharmacy staff ie pharmacists, Pharmacy technicians **and other non-registered members of the pharmacy team.** Please also note that your pharmacy **MUST** ensure they have both a blood pressure monitor and an ABPM device that meets the requirements stated in the service spec. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Flu Vaccination Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/ddd42be0-4daa-4026-bc46-f35bf6e60dd1.jpeg | | **NHS Flu Vaccination Service**  Just a reminder that if your pharmacy has run out of vaccines and you get enquiries from people still requiring them please could you, wherever possible direct them to a pharmacy who is still providing the service. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Hypertension Case Finding Template | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/1166fb3b-eebe-4bc0-5d44-13b7edd297a9.jpeg | | **Hypertension Case Finding Template on PharmOutcomes**    Please note the message that Pinnacle Support sent out to all pharmacies on 10th November concerning Hypertension Service Claims - NHSBSA Claims in MYS. Please be aware that the fields in the **Hypertension Case Finding templates** that ask for ODS codes and case reference numbers have been **configured so they can be left blank** If you **do not know** the ODS codes for referral sites or referred to sites it is important that you leave these fields **blank**. You will be able to save your records and the BSA claim will send if the fields are left blank. Do not enter anything into the fields if you do not have the ODS code or reference. Entry of any narrative will cause a claim failure. For more information please see the message on PharmOutcomes | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | FAQ - Hypertension | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/a49cd429-9c54-0daa-490f-c5c2fbaf4f38.jpeg | | **PharmOutcomes Hypertension Case-Finding Service FAQ**  PharmaOutcomes have issued a helpful document that answers FAQ’s. Please [click here for the document](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=d8bf403f65&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Pharmacy First | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/8b8d2377-6fdd-80ab-a34b-0762c4be42b4.jpeg | | **Pharmacy First Service**  The new Pharmacy First service will include these seven conditions, alongside the current elements of the [Community Pharmacist Consultation Service](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=fca43548e4&e=3e5221b889) – minor illness consultations and urgent supply of medicines, for people referred to the pharmacy.  [Download the service specification and clinical pathways](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=55848717d9&e=3e5221b889)  The final outstanding set of documentation for the new service are the 23 patient group directions (PGD) and one protocol which will be used to authorise supply of medicines at NHS expense, where clinically appropriate, following a consultation for one of the seven conditions. These documents are expected to be published in draft form later this week.  More guidance on the service and resources for pharmacy owners and their teams will be published over the next few weeks.  [**Visit Community Pharmacy England's Pharmacy First service webpage**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=a59998bad5&e=3e5221b889)  Community Pharmacy England  will also, shortly, be publishing the details of a series of webinars on the [services and service changes announced following the Recovery Plan negotiations](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ce124c3d70&e=3e5221b889), which we are organising with the support of NHS England and [CPPE](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=dc5cf0e828&e=3e5221b889). | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy Contractual Framework** | |  |  |  | | --- | --- | | |  | | --- | | New IT Systems | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/4924ec7f-6485-aa62-3574-b37a4c0d20dc.jpeg | | **New Clinical IT systems for Community Pharmacy**  NHS England has issued an email update to pharmacy owners on progress with the development of APIs for the current clinical services which do not yet have one in place.   The key news relates to **NMS, with a further update on DMS and SCS.**The situation with NMS is slightly complex, so that is featured in its own news story on the website, but it is important to note that there is **nothing that contractors** **must do** at this time (but there are optional things they can choose to do, if they wish).  [Changes to NMS can be found here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=63d5ddd3c8&e=3e5221b889)  [Information on future changes for DMS and SCS can be found here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=73dc41b1f0&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | NHS Profile Manager | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/f48a3084-55db-30f7-543c-487d3444b14b.jpeg | | **NHS Profile Manager updated before 31st December 23**  The Terms of Service require contractors to update NHS Profile Manager at least once a quarter to ensure the pharmacy’s information is kept up to date. Please ensure you completed this exercise before 31st December 23.  [For more information](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=6e25966c04&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | ABPM Readings | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/6f9cfc93-407a-748d-d061-f1e62481a3c1.jpeg | | **ABPM readings**  Please can we remind you that as part of the hypertension case-finding service you may need to set up a APBM on a patient. Please remember that any patient who has a clinic **BP between 140/90 and and 179/119** should be offered an ABPM in your pharmacy. If you are offering the service your pharmacy should have access to a ABPM and should know how to set it up. We have had feedback that some pharmacies are struggling to set their meters up. Manufacturers will supply their machine with instructions and in some cases videos. They may also have a customer care lines that you can contact if you are struggling or videos online  There is a[useful flow diagram](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=73e6f72cfb&e=3e5221b889) to remind you on what actions you should take depending on the patients blood pressure. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Mandatory Survey | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/8dfac040-3c99-1cb0-2629-9c8ff6c9d2bd.jpeg | | **2023 mandatory workforce survey open**  The 2023 Community Pharmacy Workforce Survey, conducted by North of England Commissioning Support Unit (NECS) on behalf of NHS England, has started today. The survey will be open for eight weeks, closing on **December 17th, 2023.** All pharmacy owners are required to complete the survey. The NHS Business Service Authority (NHSBSA) has sent an email to pharmacy owners with a link to the survey. In some cases, head offices will complete the survey for multiple pharmacy groups. [Learn more about the survey and how to complete it](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=3ec35a9a9a&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | SSP's | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/861c04ea-3363-b13e-137e-825cecb17375.jpeg | | **Serious shortage protocols (SSP’s)**  SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. Please ensure all your team are aware of the current SSP’s in force currently. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=102231a24e&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Local Services & Information** | |  |  |  | | --- | --- | | |  | | --- | | Research Project | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/0fa66810-06cd-0313-7e4f-8ca01c796138.jpeg | | **Final year bath pharmacy students would appreciate a couple of minutes of your time**  We are final year pharmacy students at the University of Bath. As part of our studies, we are conducting a research project into the recent POM to P reclassification of Cialis Together (tadalafil 10mg tablets). Our project focuses on the impact of this product’s launch into the over the counter (OTC) market, investigating commercial impacts and the influences on pharmacy practice. The project is under the supervision of Dr Philip Rogers, Director of Pharmacy at the University of Bath.     All community pharmacists are welcome to take part. We believe this research is important to highlight some potential challenges in management of POM to P switches and patterns of supply.  The questionnaire link has details about the nature of the study including how your data will be managed. At the point of submission, you consent to participation and the processing of your responses according to data management laws.   [Click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=381137469e&e=3e5221b889)  **The questionnaire will close on Friday 1st December 2023** If you have any questions please contact  Project students: Hatim Aessa - [ha721@bath.ac.uk](mailto:ha721@bath.ac.uk),  Wen Zhou - [whz21@bath.ac.uk](mailto:whz21@bath.ac.uk)  Project Supervisor: Dr Philip Rogers, Director of Pharmacy, University of Bath, Email: [prspjr@bath.ac.uk](mailto:prspjr@bath.ac.uk) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training - VirtualOutcomes** | |  |  |  | | --- | --- | | |  | | --- | | Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.  Please see below for details of the most recent training module | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=470e8307c3&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training** | |  |  |  | | --- | --- | | |  | | --- | | Clinical Examination Skills Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/69c2a573-5501-ade6-03fe-7e5b3ec15f8e.jpeg | | **Sign up today for clinical examination skills training for community pharmacists**  Community pharmacy teams can now sign up for one or more Clinical Examination Skills modules including ENT, paediatrics, cardiology and dermatology. Pharmacy owners and their teams are strongly encouraged to take advantage of this fully funded training programme which will be provided by CliniSkillsTM. It offers a combination of e-learning and in-person training, aimed at enhancing pharmacists' knowledge and skills in managing different symptoms and supporting pharmacy services.  [Register here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=bcd6b67a89&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Inhaler Techniques Workshop | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/18a4a5c6-9688-2fe9-6539-69931c7bcedc.png | | **CPPE Inhaler technique workshop, Bristol, 6th February 2024**  **CPPE is running an**[*Optimising inhaler technique: improving outcomes* workshop](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=17039ae010&e=3e5221b889) **on** Tuesday 6th February 2024 from 7:30 -9:30pm at Bristol Aerospace Welfare Association, Southmead Rd, Filton, Bristol BS34 7RG (a buffet will be served from 6:45pm).  **Pharmacy Quality Scheme 2023-24** **NB. This workshop and its associated e-assessment are one of the options to meet the required inhaler technique training within the Respiratory domain of the Pharmacy Quality Scheme 2023-24.** This workshop is a practical session where you will have the opportunity to familiarise yourself with a variety of inhaler devices. **Audience:** Pharmacists, pharmacy technicians and foundation trainee pharmacists working in any setting of practice.  This workshop will include:   * Demonstration of all the steps to successfully administer an inhaled dose from all the inhalers used in your practice. * Effective assessment and correcting people’s inhaler technique.   For full details of the workshop please visit the [**CPPE website**.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=8b039028a4&e=3e5221b889)  **Places are limited so please**[book your place now](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=14eff7249b&e=3e5221b889)**!** | | | |