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| **Weekly Update**Tuesday 21st November 2023 |

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| **2 week Edition** |

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| Myths & Facts Section |

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| **MYTH**If your HLP champion or leader who has completed HLP leadership leaves you don’t need to replace them. |

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| **FACT**All pharmacies MUST have a FT equivalent HLP champion and team member who has completed HLP Leadership training as being a HLP pharmacy is an essential requirement |

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| Reminders - *new!* |

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| **Please ensure you complete the Mandatory Workforce survey before December 17th - more information below** |

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| **NEW this week** |

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| Recovery Plan |

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| **Pharmacy First service and other changes agreed as Recovery Plan negotiations conclude** Community Pharmacy England (CPE) has reached agreement with Government and the NHS on the launch of a new national Pharmacy First service as well as other changes to pharmacy funding and services. The CPE Committee unanimously agreed to accept the deal which sets out how the £645 million investment pledged within the  will be used to support community pharmacy services.  Under the agreement, a new Pharmacy First service which includes **providing advice and NHS-funded treatment, where appropriate, for seven common conditions will be launched on 31st January 2024**(subject to the required IT systems being in place) as an Advanced Service.  [A briefing document is available here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b21a0f4938&e=3e5221b889)Consultations can be provided to patients presenting to the pharmacy as well as those referred by NHS 111, GPs and others. The service will also incorporate the existing Community Pharmacist Consultation Service.  In the consultations with a pharmacist, people with symptoms suggestive of the seven conditions will be provided with advice and will be supplied, where clinically necessary, with a prescription-only treatment under a Patient Group Direction (PGD). In the future, we hope that independent prescribers will be able to use their skills to complete episodes of care within the service, without the need for a PGD. **An expanded Pharmacy Contraception Service will also launch from 1st December 2023, and the Hypertension Case-Finding Service will also relaunch on that date with additional funding available to support both of these services.**During the negotiations, our strategy was driven by some key principles including our aim to incentivise sign-up for the new services, generate capacity, reduce risk for pharmacy owners and establish conditions for business growth.[Read more here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=05cb0feef9&e=3e5221b889) |

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| Contraception Service |

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| **Pharmacy Contraception Service**In light of the announcement last week that the expanded Pharmacy Contraception service will launch from 1st December pharmacists may now wish to start the training required to deliver this service if they have not already done so. The service specification for Tier 1 services (ongoing supply of contraception) [can be found here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=3d810e89d2&e=3e5221b889) and the training requirements can be found on page 9. Please note that although the list looks onerous the majority of pharmacists will have completed some of the training previously and that they have choices on a number of modules whether to do HEE (eflh) or CPPE training. Further information about the Tier 2 services (initiation of supply) will be available shortly.The LPC will be supporting the launch and will be working with GP practices and local Sexual health services to support you. If you require any further information please contact Judith at judith.avonlpc@gmail.com |

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| Clinical Examination Skills Training |

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| **Sign up today for clinical examination skills training for community pharmacists**Community pharmacy teams can now sign up for one or more Clinical Examination Skills modules including ENT, paediatrics, cardiology and dermatology.Pharmacy owners and their teams are strongly encouraged to take advantage of this fully funded training programme which will be provided by CliniSkillsTM. It offers a combination of e-learning and in-person training, aimed at enhancing pharmacists' knowledge and skills in managing different symptoms and supporting pharmacy services.[Register here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=6854fb4be7&e=3e5221b889) |

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| New IT Systems |

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| **New Clinical IT systems for Community Pharmacy**NHS England has issued an email update to pharmacy owners on progress with the development of APIs for the current clinical services which do not yet have one in place. The key news relates to **NMS, with a further update on DMS and SCS.**The situation with NMS is slightly complex, so that is featured in its own news story on the website, but it is important to note that there is **nothing that contractors** **must do** at this time (but there are optional things they can choose to do, if they wish).[Changes to NMS can be found here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=dfb6ee5166&e=3e5221b889)[Information on future changes for DMS and SCS can be found here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=29ce277039&e=3e5221b889) |

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| Inhaler Techniques Workshop |

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| **CPPE Inhaler technique workshop, Bristol, 6th February 2024****CPPE is running an**[*Optimising inhaler technique: improving outcomes* workshop](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=57244de94a&e=3e5221b889) **on** Tuesday 6th February 2024 from 7:30 -9:30pm at Bristol Aerospace Welfare Association, Southmead Rd, Filton, Bristol BS34 7RG (a buffet will be served from 6:45pm).**Pharmacy Quality Scheme 2023-24****NB. This workshop and its associated e-assessment are one of the options to meet the required inhaler technique training within the Respiratory domain of the Pharmacy Quality Scheme 2023-24.**This workshop is a practical session where you will have the opportunity to familiarise yourself with a variety of inhaler devices.**Audience:** Pharmacists, pharmacy technicians and foundation trainee pharmacists working in any setting of practice.This workshop will include:* Demonstration of all the steps to successfully administer an inhaled dose from all the inhalers used in your practice.
* Effective assessment and correcting people’s inhaler technique.

For full details of the workshop please visit the [**CPPE website**.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=4092dffd1b&e=3e5221b889)**Places are limited so please**[book your place now](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=4a638cae2b&e=3e5221b889)**!**  |

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| Research Project |

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| **Final year bath pharmacy students would appreciate a couple of minutes of your time**We are final year pharmacy students at the University of Bath. As part of our studies, we are conducting a research project into the recent POM to P reclassification of Cialis Together (tadalafil 10mg tablets). Our project focuses on the impact of this product’s launch into the over the counter (OTC) market, investigating commercial impacts and the influences on pharmacy practice. The project is under the supervision of Dr Philip Rogers, Director of Pharmacy at the University of Bath.   All community pharmacists are welcome to take part. We believe this research is important to highlight some potential challenges in management of POM to P switches and patterns of supply.The questionnaire link has details about the nature of the study including how your data will be managed. At the point of submission, you consent to participation and the processing of your responses according to data management laws.  [Click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c26fd503ab&e=3e5221b889)**The questionnaire will close on Friday 1st December 2023**If you have any questions please contact Project students: Hatim Aessa - ha721@bath.ac.uk,  Wen Zhou - whz21@bath.ac.uk Project Supervisor: Dr Philip Rogers, Director of Pharmacy, University of Bath, Email: prspjr@bath.ac.uk   |

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| NHS Profile Manager |

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| **NHS Profile Manager updated before 31st December 23**The Terms of Service require contractors to update NHS Profile Manager at least once a quarter to ensure the pharmacy’s information is kept up to date. Please ensure you completed this exercise before 31st December 23.[For more information](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=bbc7a139d4&e=3e5221b889) |

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| Referred back prescriptions |

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| **Reminder: Check disallowed/referred back prescriptions before expiry**To avoid any delays in payment, pharmacy teams are reminded to complete and submit required information for all outstanding referred back prescriptions as soon as possible - and no later than 18 months from the date they are first sent to the pharmacy - via the Manage Your Service (MYS) portal.[Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=57f92acb9d&e=3e5221b889) |

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| **Patients to see EPS information within the NHS App**In a new feature for the NHS App, patients will be able to view their EPS prescribed items. The app will show the items prescribed, the prescription type (repeat or one-off) and who the prescriber is.NHS England successfully piloted this new feature with four GP practices in a West Yorkshire primary care network last month, working closely with nearby pharmacies and the Local Pharmaceutical Committee (LPC). National rollout of this functionality will happen by year-end.  [Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ae03bcb343&e=3e5221b889) |

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| **Community Pharmacy Contractual Framework** |

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| Lateral Flow Device |

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| **NEW Advanced Lateral Flow Device (LFD) Service launched form 6th November 2023**The service, which is funded outside of the CPCF global sum, will allow eligible patients who have [risk factors for progression to severe COVID-19](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=31553b1961&e=3e5221b889) to obtain LFD test kits from participating community pharmacies.Access to LFD test kits allows eligible patients to self-test if they have symptoms which suggest they may have COVID-19, with the potential for them to access treatment if the result is positive.A service fee of £4 + VAT will be paid for each completed transaction of the supply of one box of five COVID-19 LFD test kits and the cost of tests supplied will be paid according to arrangements set out in the November 2023 Drug Tariff.When ready to provide the service, pharmacy owners will be able to sign up on the NHSBSA’s MYS portal from 6th November 2023, after which they will be able to provide the service.More information is [available here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e6c76a2cd9&e=3e5221b889) |

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| ABPM Readings |

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| **ABPM readings**Please can we remind you that as part of the hypertension case-finding service you may need to set up a APBM on a patient. Please remember that any patient who has a clinic **BP between 140/90 and and 179/119** should be offered an ABPM in your pharmacy. If you are offering the service your pharmacy should have access to a ABPM and should know how to set it up. We have had feedback that some pharmacies are struggling to set their meters up. Manufacturers will supply their machine with instructions and in some cases videos. They may also have a customer care lines that you can contact if you are struggling or videos onlineThere is a[useful flow diagram](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c6e86bb0c3&e=3e5221b889) to remind you on what actions you should take depending on the patients blood pressure. |

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| Mandatory Survey |

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| **2023 mandatory workforce survey open**The 2023 Community Pharmacy Workforce Survey, conducted by North of England Commissioning Support Unit (NECS) on behalf of NHS England, has started today. The survey will be open for eight weeks, closing on **December 17th, 2023.**All pharmacy owners are required to complete the survey. The NHS Business Service Authority (NHSBSA) has sent an email to pharmacy owners with a link to the survey. In some cases, head offices will complete the survey for multiple pharmacy groups.[Learn more about the survey and how to complete it](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=f4bad62c37&e=3e5221b889) |

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| CPAF Questionnaire |

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| **Community Pharmacy Assurance Framework (CPAF) - Full Questionnaire**All community pharmacies in England were asked to complete 10 screening questions for the NHS England Community Pharmacy Assurance Framework (CPAF). Some pharmacies may also soon be selected to complete the full CPAF questionnaire.The full questionnaire will be available on the Manage Your Service (MYS) website from 6th November to midnight of 3rd December 2023. [Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=4d151feed4&e=3e5221b889) |

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| SSP's |

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| **Serious shortage protocols (SSP’s)**SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers.Please ensure all your team are aware of the current SSP’s in force currently. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=6a23752f99&e=3e5221b889) |

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| **Local Services & Information** |

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| **Training - VirtualOutcomes** |

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| Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.Please see below for details of the most recent training module  |

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| [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=23fbd4a67b&e=3e5221b889) |

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| **Training** |

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