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| **Weekly Update**Tuesday 18th July 2023 |

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| **NEW this week** |

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| UTI PGD changes - Banes only |

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| **NEW BANES Pharmacies ONLY -  Important Changes to UTI PGD**From Monday 24th July the BSW Lower Urinary Tract Infection (UTI) PGD will be updated to reflect that **Nitrofurantoin** will be the **FIRST line antibiotic treatment.** |

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| [**Click here for more information**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=5547e723d8&e=3e5221b889) |

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| Pre-registration apprentice |

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| **Opportunity to bid for funding to support training a Pre-registration Trainee Pharmacy Technician apprentice (PTPT)** NHSE WT&E Pharmacy South West will be seeking Expressions of Interest (EOI) for Cohort 5 of the Pharmacy Technician Workforce Expansion Programme from employing organisations. NHSE WT&E Pharmacy South-West will be holding an event via Microsoft Teams on **Wednesday 19th of July at 12:30pm** to outline the requirements & process for employers. After the event, the applications for expressions of interest will go live.Funding will be available to support the training of PTPTs through various models. The various models will be discussed during the Microsoft Teams event on the 19th of July.Please [Click here to join the meeting](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=00a8c2aafe&e=3e5221b889)If you have any questions or require further support, please contact NHSE WT&E Pharmacy South-West team a tpharmacy.SW@hee.nhs.uk |

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| Sexual Health Services - BNSSG only |

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| **BNSSG Pharmacy Sexual Health Services Annual Updating Session** The next **BNSSG Pharmacy Sexual Health Services Annual Updating Session** is on the evening of Thursday 16thNovember 2023.  This is a FREE online training event for community pharmacists currently providing, or seeking to provide, the sexual health services (including delivering EHC PGDs') across Bristol, North Somerset and South Gloucestershire. For more details and to register your interest please use the Eventbrite link,[click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=d6b06333be&e=3e5221b889)This free event is organised by Bristol City Council, North Somerset Council, South Gloucestershire Council and Unity Sexual Health.  |

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| Smoking Cessation |

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| **Updated Specification for Smoking Cessation Service (SCS)**Updates are highlighted in yellow and can be found [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=62b556507a&e=3e5221b889) |

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| NHSBSA email addresses are expiring |

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| **NHSBSA old e mail addresses will expire on July 18th 2023**The old addresses that were used to contact the NHS prescription services will NO LONGER WORK from Tuesday 18th July. Please ensure you use the new email addresses if you wish to contact the NHSBSA. More information can be found [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ac7a3af041&e=3e5221b889). |

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| **Community Pharmacy Contractual Framework** |

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| Hypertension Case-Finding Service |

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| **Hypertension case-finding service - must claim by 5th September using MYS**From 1st Sept 23 all contractors MUST use an NHS approved clinical IT system to make their records and payment claims for the Hypertension case-finding service. Therefore it is important that all service provisions within June, July and August 2023 must be claimed by the current manual MYS process by Tuesday 5 September as the MYS process will be retired after that.[Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=2537a2fa08&e=3e5221b889) |

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| Complaints Policy |

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| **Complaints policy update reminder**Pharmacy owners must make information available to the public as to their arrangements for dealing with complaints and how further information about these arrangements can be obtained.From 1st July 23 the way members of the public make a complaint about a primary care service is changing. [Read more here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e65f088adf&e=3e5221b889) |

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| Negotiating Process |

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| **Community Pharmacy England demystifies the negotiating process**To enhance transparency and provide valuable resources to pharmacy owners Community Pharmacy England have released a commentary blog and infographics that will help demystify the negotiating process. [Please read more here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=2963ef9a43&e=3e5221b889) |

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| EPS & Change of Ownership |

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| **Electronic Prescription Service and Change of Ownership**The NHS South West Collaborative Commissioning Hub have been dealing with some issues that have cropped up recently around change of ownership and contractors not appearing to be aware of the need to take action to claim a prescription ASAP post the change of ownership to ensure various changes are enabled in a timely way. Further information is available in the South West Community Bulletin 20230630 that was sent to all pharmacies last week. |

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| CPAF Screening |

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| **2023/24 Community Pharmacy Assurance Framework (CPAF) screening questionnaire**The questionnaire will be available from approx 1pm on Monday 3rd July to midnight on Sunday 30th July. Please ensure your pharmacy completes the screening questionnaire.More [information](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=2a76b51b56&e=3e5221b889) |

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| SSP's |

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| **Serious shortage protocols (SSP’s)**SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers.Please ensure all your team are aware of the current SSP’s in force currently. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=9ab1b53024&e=3e5221b889) |

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| **Local Services & Information** |

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| Drug Alert |

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| **Drug alert following deaths in Bristol and South Gloucestershire** In the past couple of weeks there has been an unusually high number of overdoses and 6 deaths in people who use drugs, primarily heroin in Bristol & South Gloucestershire. There is evidence that the heroin used in some of these cases contains a “nitazene”, one of a group of potent synthetic opioids, most likely isotonitazene or N-pyrrolidino etonitazene (also called etonitazepyne), or perhaps fentanyl (testing is still underway in some cases).Those in contact with heroin users should be alert to the increased possibility of overdose arising from ‘heroin’ containing synthetic opioids, be able to recognise possible symptoms of overdose and respond appropriately.More information can be found on the attached flyer. |

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| [**Click here for flyer**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=a07e3d4c17&e=3e5221b889) |

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| **Training - VirtualOutcomes** |

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| Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.Please see below for details of the most recent training module  |

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| [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=f357ed26fb&e=3e5221b889) |

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| [**Click here for Adrenaline Auto-Injectors flyer**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=a1a6415c10&e=3e5221b889) |

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| **Training** |

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| Online Training |

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| **Free online training for pharmacists and pharmacy teams**This months free online training is a 15 minute module on menopause. The training covers what perimenopause and menopause are, what the common symptoms are, what advice and information the pharmacy team can give women, information on support groups and finally what non-hormonal and hormonal treatments are available.Access this training [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=1063d63442&e=3e5221b889) |

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| Foundation Trainee Programme |

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| **2023/24 Foundation Trainee Pharmacist Programme Updates from NHS England Workforce, Training and Education Directorate (previously Health Education England)** Foundation Trainee Pharmacist Programme Assessment Strategy and associated documents have been refreshed for 2023/24. The updated Strategy, Assessment Activities and Tools Guide and the Initial Education and Training Standards of Pharmacists (IETP) Assessment Learning Outcome Visual Mapping excel document, will be available on the [website](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c9a1e912ab&e=3e5221b889) shortly.  **E-portfolio Orientation**In collaboration with the Royal Pharmaceutical Society, NHS England will be hosting National Orientation Webinars for the Foundation Trainee Pharmacist E-portfolio.* Foundation Trainee Pharmacist event 7-8pm on Monday 17th July 2023
	+ Link for trainees to register: [click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=510a8adf19&e=3e5221b889)
* Designated Supervisor event 7-8pm on Monday 14th August 2023
	+ Link for supervisors to register: [click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c01b1e9971&e=3e5221b889)
* Both webinars will be recorded and a link available from the E-portfolio website page.

The NHS England Foundation Trainee Pharmacist Programme Team will be facilitating a series of drop-in sessions, to assist people to resolve issues with access, or provide further orientation and trouble shooting. These will run from July through to September, please see [website](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=cd8a18f0bc&e=3e5221b889)for further information.  |

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