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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Weekly Update**  Tuesday 11th July 2023 | | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **NEW this week** | |  |  |  | | --- | --- | | |  | | --- | | Avon LPC Conference - last chance to book... | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/5354cbb2-6676-bb5e-7cca-a5ca3b3a165c.jpeg | | **Avon LPC Annual Conference - Wednesday 12th July 2023**  Engineers House, The Promenade, Clifton Down, Clifton, Bristol, BS8 3NB.  This event will be face to face and it will also be live streamed.  [Click here to book.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=2350b4cdda&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for flyer**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e331281321&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Hypertension Case-Finding Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/0750f6d7-286f-21ec-0fe6-019d8fec1e35.jpeg | | **Hypertension case-finding service - must claim by 5th September using MYS**  From 1st Sept 23 all contractors MUST use an NHS approved clinical IT system to make their records and payment claims for the Hypertension case-finding service. Therefore it is important that all service provisions within June, July and August 2023 must be claimed by the current manual MYS process by Tuesday 5 September as the MYS process will be retired after that.  [Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=a15a4d5531&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Drug Alert | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/6012b7fd-c9ac-048e-732d-cc812afef3da.jpeg | | **Drug alert following deaths in Bristol and South Gloucestershire**   In the past couple of weeks there has been an unusually high number of overdoses and 6 deaths in people who use drugs, primarily heroin in Bristol & South Gloucestershire. There is evidence that the heroin used in some of these cases contains a “nitazene”, one of a group of potent synthetic opioids, most likely isotonitazene or N-pyrrolidino etonitazene (also called etonitazepyne), or perhaps fentanyl (testing is still underway in some cases). Those in contact with heroin users should be alert to the increased possibility of overdose arising from ‘heroin’ containing synthetic opioids, be able to recognise possible symptoms of overdose and respond appropriately. More information can be found on the attached flyer. | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for flyer**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=067112b253&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Complaints Policy | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/53c0fd1d-66f0-ac3b-d893-8d8a8ea1d4d6.png | | **Complaints policy update reminder**  Pharmacy owners must make information available to the public as to their arrangements for dealing with complaints and how further information about these arrangements can be obtained.  From 1st July 23 the way members of the public make a complaint about a primary care service is changing. [Read more here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=67f03d4096&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Negotiating Process | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/ff5375b1-ac3d-00bf-448e-47409d309a24.jpeg | | **Community Pharmacy England demystifies the negotiating process**  To enhance transparency and provide valuable resources to pharmacy owners Community Pharmacy England have released a commentary blog and infographics that will help demystify the negotiating process.  [Please read more here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=9bebcdd4ea&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Atorvastatin | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/1fd83e27-83a8-0d29-f53a-e5c007a8275d.jpeg | | **Atorvastatin availability and pricing issues**  Community Pharmacy England are aware of the issue and have made DHSC aware. The DHSC supply team have been working closely with manufacturers and wholesalers on the issue. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Foundation Trainee Programme | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/333e8dca-4b74-c824-0e5d-248735b8698a.png | | **2023/24 Foundation Trainee Pharmacist Programme Updates from NHS England Workforce, Training and Education Directorate (previously Health Education England)**   Foundation Trainee Pharmacist Programme Assessment Strategy and associated documents have been refreshed for 2023/24. The updated Strategy, Assessment Activities and Tools Guide and the Initial Education and Training Standards of Pharmacists (IETP) Assessment Learning Outcome Visual Mapping excel document, will be available on the [website](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c425ba7584&e=3e5221b889) shortly.    **E-portfolio Orientation**  In collaboration with the Royal Pharmaceutical Society, NHS England will be hosting National Orientation Webinars for the Foundation Trainee Pharmacist E-portfolio.   * Foundation Trainee Pharmacist event 7-8pm on Monday 17th July 2023   + Link for trainees to register: [click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=1ef2078ac1&e=3e5221b889) * Designated Supervisor event 7-8pm on Monday 14th August 2023   + Link for supervisors to register: [click here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c364da71a4&e=3e5221b889) * Both webinars will be recorded and a link available from the E-portfolio website page.   The NHS England Foundation Trainee Pharmacist Programme Team will be facilitating a series of drop-in sessions, to assist people to resolve issues with access, or provide further orientation and trouble shooting. These will run from July through to September, please see [website](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=69000b88b8&e=3e5221b889)for further information. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | EPS & Change of Ownership | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/1106251d-a6fa-e339-0b19-ae4adda4fa42.jpeg | | **Electronic Prescription Service and Change of Ownership**  The NHS South West Collaborative Commissioning Hub have been dealing with some issues that have cropped up recently around change of ownership and contractors not appearing to be aware of the need to take action to claim a prescription ASAP post the change of ownership to ensure various changes are enabled in a timely way. Further information is available in the South West Community Bulletin 20230630 that was sent to all pharmacies last week. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy Contractual Framework** | |  |  |  | | --- | --- | | |  | | --- | | CPAF Screening | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/75475334-483b-d097-5d75-ab19f55182f8.jpeg | | **2023/24 Community Pharmacy Assurance Framework (CPAF) screening questionnaire**  The questionnaire will be available from approx 1pm on Monday 3rd July to midnight on Sunday 30th July. Please ensure your pharmacy completes the screening questionnaire. More [information](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=71ab1e3e7f&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | New Medicine Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/d0f19ae9-4a73-b752-3f47-985a962a1e86.jpeg | | **New Medicine Service (NMS) Voluntary Returns**  NHSE are asking pharmacy owners to continue to voluntarily submit NMS quarterly summary data to NHSBSA for Q4 9Jan 23- Mar 23) More [information](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=7ae040e9be&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Save Our Pharmacies! | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/8f205015-04dc-de0b-9af4-e56188c72a63.jpg | | **Pharmacy bodies launch Save Our Pharmacies campaign website**  A Save Our Pharmacies campaign website has been created by leading national pharmacy bodies, to give new focus to calls for fair pharmacy funding in England.  This is the latest output of a [**joint programme of work**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=bba83db580&e=3e5221b889) being coordinated by PSNC, CCA, AIM and the NPA. It comes the same day the group launched a new [**public petition on the ’38 Degrees’ platform**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b70b1310ba&e=3e5221b889), which calls for immediate, fair and sustained funding to safeguard NHS pharmacy services.  The newly launched site contains key messages for public, politicians and stakeholders, and hosts campaign resources to be used by pharmacy teams.  It will undergo further development as the campaign progresses, with new resources added to ensure maximum public engagement. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | SSP's | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/861c04ea-3363-b13e-137e-825cecb17375.jpeg | | **Serious shortage protocols (SSP’s)**  SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. Please ensure all your team are aware of the current SSP’s in force currently. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=90c66add54&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Local Services & Information** | |  |  |  | | --- | --- | | |  | | --- | | Workforce Plan | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/0c2f04bf-b818-f27e-0dc6-87c84bc449e1.jpeg | | **NHS and Government Publish Workforce plan**  The Government and NHS have published a plan to increase and develop the NHS workforce including community pharmacists and their teams.  For more information[please click here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e6f1684631&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training - VirtualOutcomes** | |  |  |  | | --- | --- | | |  | | --- | | Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.  Please see below for details of the most recent training module | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=20a16863ee&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for Adrenaline Auto-Injectors flyer**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=a9f537da28&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training** | |  |  |  | | --- | --- | | |  | | --- | | Online Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/6a4f845f-2497-4339-6aa6-52a64cb76ae0.jpeg | | **Free online training for pharmacists and pharmacy teams**  This months free online training is a 15 minute module on menopause. The training covers what perimenopause and menopause are, what the common symptoms are, what advice and information the pharmacy team can give women, information on support groups and finally what non-hormonal and hormonal treatments are available.  Access this training [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=0e930c6ae3&e=3e5221b889) | | | |