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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Weekly Update**  Tuesday 30th May 2023 | | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **NEW this week** | |  |  |  | | --- | --- | | |  | | --- | | Community Urgent Eyesore Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/d5ad20d5-b6eb-ba2c-9151-1d15ffe20787.jpg | | **BANES Pharmacies ONLY- Community Urgent Eyesore Service (CLUES)**  Please can we remind all pharmacists and their teams about this service.People across Bath, North East Somerset, Swindon and Wiltshire can access urgent eyecare, free of charge and close to home by calling 0300 303 4922 Monday to Saturday 9am to 5pm.  The service means that high-street opticians can offer free treatment advice and management for urgent eye conditions such as a red or painful eye, foreign body, sudden change in vision, or sudden onset of flashes and floaters which may suggest retinal detachment.  For more Information [click here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=84a44516f2&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Clinical Audits | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/6f54e24c-76a2-749f-d570-fcb46a5d5040.jpeg | | **No mandatory clinical audits in 2023/24**  Community pharmacy contractors are **not required** to undertake a contractor-chosen or an NHS England determined clinical audit in 2023/24. This follows PSNC’s request to remove this clinical governance requirement for contractors in 2023/24.  A clinical audit on anticoagulants is included in the Pharmacy Quality Scheme (PQS) 2023/24. If contractors choose to not participate in PQS, and therefore do not complete the anticoagulant clinical audit, there is still no requirement to complete two clinical audits in 2023/24.  [Read more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=32872cada9&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | PLPS Regulations | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/b2bdaebe-3193-2585-088f-15a8ca1a041f.jpeg | | **New PLPS regulations tomorrow and an update for 100-hour pharmacies**  The new, imposed NHS (Pharmaceutical and Local Pharmaceutical Services) (PLPS) Regulations 2013 come into force tomorrow, **25th May 2023,** and introduce:   * a ‘notification’ procedure for **100-hour pharmacies** to reduce their total weekly core opening hours to no less than 72 hours, subject to various requirements; * a notification procedure for introducing or changing **rest breaks**, by changing core opening hours (100-hour or former 100-hour pharmacies apply for rest breaks); * provision for **local hours plans** to be agreed by the local Integrated Care Board (ICB) with temporarily reduced opening hours for participating pharmacies within the area of the plan; * a requirement to have a **business continuity plan dealing with temporary closures** and to action it in the event of a temporary closure (suspension) (a terms of service requirement from 31st July 2023); and * other regulatory amendments, including changes to **fitness information** and the procedures for **applying to change core opening hours** and **notifying changes of supplementary opening hours**.   Following the online webinar last week PSNC have updated the [briefing note on the PLPS regulatory changes](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b2fc3be6e7&e=3e5221b889), and it now includes additional information including a template form to clarify certain issues in relation to 100-hour pharmacies.   A full replay of the webinar will be available on-demand via the PSNC website very soon.  [Continue reading](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=f5333eda27&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | NHS Profile Manager | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/4ee2c486-1348-4cac-8e05-ec9f612ac009.jpeg | | **Reminder: NHS Profile Manager**  It will soon be time for community pharmacy owners to verify their NHS Profile Manager profile information.  Ahead of the **30th June 2023** deadline, we would like to remind pharmacy owners of the need to update NHS Profile Manager to ensure that your pharmacy’s [**NHS website**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=059d0a9225&e=3e5221b889) and **Directory of Services** (**[DoS](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b0f079fe07&e=3e5221b889)**) profile information is kept up-to-date.  [Read more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=33ff592c27&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Annual Flu Letter 2023/24 | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/8ff8cf2b-9aa3-b26a-09bd-a9264f7a5996.png | | **Annual flu letter for 2023/24 published**  The Department of Health and Social Care (DHSC), the UK Health Security Agency (UKHSA) and NHS England jointly published the national flu vaccination programme letter yesterday (25th May 2023) for the 2023/24 season. The letter confirm that 50 to 64 year olds not at clinical risk are **not included** as a cohort under the Community Pharmacy Seasonal Influenza Vaccination Advanced Service (Flu Vaccination Service) for this coming season.  [Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=8951bb3cd7&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | SSP for Utrogestan | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/3e3a7f6d-9aa2-ea11-8b6d-c2ffcb5dbede.png | | **SSP issued for Utrogestan 100mg capsules**  In response to a significant ongoing disruption to the supply of Utrogestan 100mg capsules, a Serious Shortage Protocol (SSP) has been issued by the Department of Health and Social Care (DHSC).  Effective today, **19 May 2023**, [SSP056](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=50bf66c182&e=3e5221b889) enables community pharmacists in the UK to supply patients with no more than two months’ worth of supply of Utrogestan 100mg capsules.    [Find out more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=0f1468969b&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Vaccination Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/e5ebbd15-9aad-4078-6ba4-ac138868d8ed.png | | **Avon Healthcare Services (AHS) F2F Vaccination Training**  AHS are delighted to announce that they will be running 2 local F2F training events. The course will be run by experienced paramedics and is open to everyone. AHS is keen to encourage pharmacies to consider sending other team members to the training so that the skill mix in the pharmacy is utilised effectively as these team members can work under the Flu Vaccination National Protocol rather than a PGD thus freeing up the pharmacist. | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for more information**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=317723fea1&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Online Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/6a4f845f-2497-4339-6aa6-52a64cb76ae0.jpeg | | **Free online training for pharmacists and pharmacy teams**  This months free online training is a 15 minute module on menopause. The training covers what perimenopause and menopause are, what the common symptoms are, what advice and information the pharmacy team can give women, information on support groups and finally what non-hormonal and hormonal treatments are available.  Access this training [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=5fdf83e894&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Community Pharmacy England | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/bea2a295-999c-7c25-c8af-d5a1c9402949.jpeg | | **PSNC to become Community Pharmacy England**  From May 30th we will be known as Community Pharmacy England, with new branding designed to be more impactful and authoritative, helping us to better represent community pharmacy.  Alongside the name change we will be starting to implement a new engagement and communications strategy to open up a better dialogue with pharmacy owners (our members).  Community pharmacies are under immense pressures and need a strong and powerful voice to represent them to Government and the NHS. Our rebrand process has looked at how effective branding can help us to do this, as well as listening to pharmacy owners (our members), LPCs and wider stakeholders about what they want Community Pharmacy England to be and to do for them  [Learn more, including wider changes to the organisation](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=32a751affc&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Clinical Skills Training | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/029ec3f4-542a-8827-41b7-52a95b03d570.jpeg | | **FREE CLINICAL SKILLS TRAINING**  NHS England are making available 10,000 module places which will be delivered by CliniSkills until March 2024.  This exciting new training offer will give community pharmacists the opportunity to build on their existing clinical examination and consultation skills - to assess, treat and manage common health problems.   This offer is available to community pharmacists, including part-time staff and locums working in community pharmacy. For more information, visit the [CliniSkills website here.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ecb6e17791&e=3e5221b889" \t "_blank) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Avon LPC Conference | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/5354cbb2-6676-bb5e-7cca-a5ca3b3a165c.jpeg | | **Avon LPC Annual Conference - Wednesday 12th July 2023**  Engineers House, The Promenade, Clifton Down, Clifton, Bristol, BS8 3NB.  This event will be face to face and it will also be live streamed.  [Click here to book.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=6e4a9e2489&e=3e5221b889)  **The Avon LPC Annual Awards are back this year and nominations can now be submitted.**  [Click here to nominate for an award.](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b4d9c0fb1a&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy Contractual Framework** | |  |  |  | | --- | --- | | |  | | --- | | CPCS Claims | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/9411c7f0-fc08-03c4-4d62-a88663c26b1f.jpeg | | **CPCS claim period change from 1st June**  NHS England has announced that, from 1st June 2023, Community Pharmacist Consultation Service (CPCS) claims for payment should be submitted within **one month of, and no later than three months** from, the claim period for the chargeable activity provided. The change normalises the grace period for service claims from its previous position of six months to three months, which is the case for most of the other Advanced services. [Read more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=cd644dc309&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | PQS | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/92b6e2d4-4358-bde2-e763-20f0a54db600.jpeg | | **PQS 23/24**  The year 5 [Community Pharmacy Contractual Framework (CPCF) PQS scheme](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=423277c4f8&e=3e5221b889)will launch on 1 June 2023 and will consist of one gateway criterion (NMS) and three domains with annual funding of £45 million to support national health priorities. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Data Security & Protection | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/fc9ce925-217e-24a2-8b0a-3abd3eaf0e7b.jpeg | | **Data Security and Protection Toolkit**  The deadline for community pharmacy contractors to complete the 2022/23 Data Security and Protection Toolkit is 30th June 2023. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=9c5fc437a6&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Hypertension Case Finding Service | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/20ac9882-a711-4eb2-0450-70e0f6c25824.jpeg | | **Hypertension Case Finding Service**  There is renewed interest from GP practices about this service as Avon LPC put a reminder in the GP bulletin this week. Please ensure that if your pharmacy is signed up to the service that your team are aware  that you may get patient enquiries. You may also want to make contact with your local GP practices to agree how you are going to work together.  Just a reminder that all pharmacies in Avon LPC have access to the PharmOutcomes Hypertension Case Finding Service for both BP clinic tests and ABPM tests. By using the templates on PharmOutcomes to record patient outcomes ensures that GP practices are receiving the relevant data about their patients in both a timely manner and also in a format that is consistent from each pharmacy every time making it easier for the GP team to identify the results and actions required.  Please remember as part of the Service Spec you have an obligation to send an electronic copy of the results to the patients registered practice using a secure method as well as sharing the results with the patient in a format that are happy with. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | New approach for C-19 antiviral | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/3d906dd6-6ab9-649e-80be-292f7b208178.jpeg | | **DHSC/NHSE announce new approach for C-19 antiviral supply**  DHSC and NHS England (NHSE) have [announced](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=da0d15160e&e=3e5221b889) a new approach to the supply of COVID-19 antivirals to patients living in the community.  Ministers have decided that this will follow the business as usual approach to medicines supply, with prescribers in general practices being asked to prescribe the medicines and prescriptions being dispensed in community pharmacies. However, pharmacy contractors will be able to order the antivirals free of charge from the Government’s stockpile, via Alliance Healthcare.  [Read more](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=feb96e5c35&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | Save Our Pharmacies! | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/8f205015-04dc-de0b-9af4-e56188c72a63.jpg | | **Pharmacy bodies launch Save Our Pharmacies campaign website**  A Save Our Pharmacies campaign website has been created by leading national pharmacy bodies, to give new focus to calls for fair pharmacy funding in England.  This is the latest output of a [**joint programme of work**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=952e527550&e=3e5221b889) being coordinated by PSNC, CCA, AIM and the NPA. It comes the same day the group launched a new [**public petition on the ’38 Degrees’ platform**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=61ec0820bd&e=3e5221b889), which calls for immediate, fair and sustained funding to safeguard NHS pharmacy services.  The newly launched site contains key messages for public, politicians and stakeholders, and hosts campaign resources to be used by pharmacy teams.  It will undergo further development as the campaign progresses, with new resources added to ensure maximum public engagement. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | SSP's | |  |  |  |  | | --- | --- | --- | | |  | | --- | | /var/folders/jt/ssf8xjds2p9ghbc3vkj05ypw0000gn/T/com.microsoft.Word/WebArchiveCopyPasteTempFiles/861c04ea-3363-b13e-137e-825cecb17375.jpeg | | **Serious shortage protocols (SSP’s)**  SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. Please ensure all your team are aware of the current SSP’s in force currently. More information is available [here](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=60506a0212&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Local Services & Information** | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training - VirtualOutcomes** | |  |  |  | | --- | --- | | |  | | --- | | Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.  Please see below for details of the most recent training module - Overview of the Menopause. | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=061f4f1416&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | | [**Click here for Menopause flyer**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=aea740055b&e=3e5221b889) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Training** | |  |  |  | | --- | --- | | |  | | --- | |  | | | |