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| **Weekly Update**Tuesday 30th November |

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| **NEW this week** |

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| New Profile Manager |

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| **NHS Profile Manager to replace DoS Updater and NHS website editor in early 2022**Currently, you use two different NHS systems to ensure your pharmacy details are up to date in the NHS 111 Directory of Services (DoS) and on the NHS website: the NHS website profile editor and the DoS profile updater. These will shortly be replaced by a single tool, called **NHS Profile Manager,** which is due for release in early 2022.To improve information security, the new NHS Profile Manager tool will require pharmacy teams to use NHSmail email accounts as a login identifier, rather than other non-NHSmail email addresses.Throughout November and December 2021, NHS Digital will be getting in touch with people who do not yet have an NHSmail email address recorded in their profile editor account. The email from NHS Digital will explain how you can update your login details to include an NHSmail address. |

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| [**For more information click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=90b8013605&e=3e5221b889) |

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| Covid-19 LFD Newsletter |

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| **COVID-19 LFD service newsletter**Contractors are reminded to read yesterday's special edition of the PSNC newsletter focused on the COVID-19 lateral flow device (LFD) distribution service (Pharmacy Collect), if they have not done so already. This newsletter contains important information, updates and FAQs on this service. |

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| [**For the newsletter click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=d5eef2b703&e=3e5221b889) |

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| Webinar |

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| AstraZeneca WebinarProfessor David Wheeler, the lead investigator in AstraZenecas renal trial, is delivering a webinar on 7th Dec at 7pm chaired by local nephrologist Dr Albert Power from Bristol discussing implementation in the South West.Click below to the register for the event. |

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| [**To register click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=0bc14df660&e=3e5221b889) |

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| Provision of Flu Vaccine |

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| **STOCK AVAILABLE TO ORDER DIRECTLY FROM VIATRIS**Please see attached flyer for information |

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| [**For flyer click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ac6451b3bc&e=3e5221b889) |

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| **Community Pharmacy Contractual Framework** |

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| Pharmacy Opening Hours |

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| **Changing pharmacy opening hours in response to workforce pressures during the ongoing pandemic**Self-isolation requirements and a lack of available pharmacists (amongst other things) mean that short-notice closures/late opening/early closing incidents are continuing to happen, unavoidably, within the community pharmacy sector.Contractors unable to find a pharmacist to staff a pharmacy may still **seek** to use emergency provisions introduced at the start of the pandemic to reduce temporarily the number of hours or days that they are open. But NHSE&I must agree any contractor application to use the emergency provisions, even if this is done retrospectively. |

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| Flu Vaccinations |

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| **Flu vac: updated PGD and national protocol published**NHSE&I have now approved the PGD and national protocol for use by community pharmacy contractors, meaning vaccination of these staff as part of the service can now commence.Contractors must keep a manual record of the number of primary care staff they vaccinate in the service and report this data each month on the Manage Your Service (MYS) portal in a new module, which will be linked to from the main MYS flu vaccination module. PSNC has published a tally chart for contractors to use to keep count of the number of staff from each primary care setting that they have vaccinated. |

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| Evaluation of LFD Tests |

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| **Evaluation of LFD tests**In December, the UK Health Security Agency (UKHSA) will be sending some pharmacies, via Parcel Force, cartons of 15 combined COVID testing kits (**containing both a standard Lateral Flow Device (LFD) pack along with one polymerase chain reaction (PCR) test).**A part of ongoing assessments of LFD test kits, this evaluation involves citizens taking a PCR test alongside one of their LFD tests and sending it to a lab for testing. There is no additional work for pharmacy teams to complete. |

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| [**For more information click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=66e4d99361&e=3e5221b889) |

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| Clinical Audit |

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| **National pharmacy clinical audit agreed for 2021/22**It has been agreed that the 2021/22 national clinical audit will focus on valproate, with the aim of reducing the potential harm caused by taking valproate during pregnancy. Completion of the audit is part of contractors' NHS contractual requirements.Community pharmacy contractors who participated in the 2019/20 Pharmacy Quality Scheme (PQS) may have completed a similar valproate audit as this was a quality criterion within this Scheme. The 2021/22 national clinical audit will be based on the PQS audit and will allow contractors to close the audit cycle by re-auditing their practice. |

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| [**For more information click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ad7f9017d7&e=3e5221b889) |

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| **Local Services & Information** |

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| Translation Services for Pharmacies |

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| **Translation Services for Pharmacies** With more patients being referred to community pharmacists for clinical consultations please can we remind you that your pharmacy has access to professional translation services.  Language Empire have confirmed they continue to provide interpreting services to all SW pharmacies.We would advise contacting them on bookings@empire-groupuk.com to enquire about bookings.The pharmacy interpreting contract is managed by england.primarycaremedical@nhs.net if you need to raise anything contractual.  |

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| **Training - VirtualOutcomes** |

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| Avon is very lucky to have access to VirtualOutcomes online training, please have a look and make use of this valuable resource.  |

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| [**Click here for VirtualOutcomes**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=5ee4e9a9e1&e=3e5221b889) |

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| **Training** |

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| Shared Learning |

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| **Dispensing Error Shared Learning - Expiry Dates**We have been made aware of a dispensing error and thought it would be useful to share to enable you to reflect on your own systems."A year’s supply of Desogestrel dispensed by a pharmacy in November 21 but medication issued with an expiry date of March 22. The same patient’s previous supply expired before their recent ‘pill check’ so was taking out of date medication."Please ensure you consider the total treatment length as well as being aware of the potential delivery of short dated stock. |

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| E-Portfolio Orientation Workshops |

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| **Health Education England Foundation Training Year E-Portfolio Orientation Workshops & Update in New Designated Supervisor Process**HEE Pharmacy Team members will be hosting E-Portfolio Orientation Workshops for trainee pharmacists, designated supervisors and educational leads. The sessions will provide an overview of the Foundation Training Year e-portfolio functionality and a Q&A section.These sessions are being offered across England. There is no sign-up process, to join click on the link below. |

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| [**To join click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=c08a00bcfe&e=3e5221b889) |

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| New Designated Supervisor Process |

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| **Update in New Designated Supervisor Process** **If you have a new designated supervisor that needs access to your e-portfolio, please follow the following process.** * You must inform the GPhC of the change in designated supervisor as soon as possible so that your records remain up to date. You can do this by completing the [GPhC change of foundation training details form](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=bf5eaa6a21&e=3e5221b889). You should submit this change form directly to the GPhC and email a copy to traineepharmacist@hee.nhs.uk for processing, we will add the new designated supervisor to the e-portfolio and sent out log-in details.
* Change forms are processed in date order of receipt and can take between 2-4 weeks to action.
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| [**GPhC change of foundation training form**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=56eaba43c9&e=3e5221b889) |

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| Hypertension Case-Finding Service |

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| **Hypertension Case-Finding Service**There is now 2 FREE online modules available to support you and your team to deliver this important new service. Module 1 is for the whole team including pharmacists and looks at the whole service  whilst Module 2 is for pharmacists delivering the service. |

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| [**Click here for further information**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=5d505df348&e=3e5221b889) |

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