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| **Weekly Update**Tuesday 16th June 2020 |

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| **NEW this week** |

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| **PSNC Audit**PSNC is asking community pharmacy teams to take part in an audit that will capture information about all of the advice that pharmacies are giving to patients and local communities. The audit has been tested by a small group of pharmacies to ensure it is easy to carry out, and it can be carried out as one of pharmacies' contractual (clinical) audits for 2020/21.Pharmacies will be asked to carry out the audit on a single day in the week commencing Monday 29th June. |

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| [**PSNC Audit**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=42c1c73194&e=3e5221b889) |

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| PHE has updated their collection of Covid-19 posters to include keeping a 2 m distance. All previous posters should be removed and replaced with these**.** |

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| [**Click here to download the poster**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=5b9e231432&e=3e5221b889) |

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| **NEW online training module for the whole team how vaccines work, how herd immunity works and why the R number is so important.**Click below for the training module, the training can be found under Team Training. |

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| [**Click here for the training module**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=33cc03b793&e=3e5221b889) |

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| **Pharmacy/Practice Relationships**Do you want to develop better working relationships with your local practices?If the answer is “yes” please contact Barbara Coleman, Avon LPC Primary Care Relationship Manager either by e mail Barbara.avonlpc@gmail.com or phone  07980 468369. For more information click below, click on relationship building in Primary Care.  |

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| [**For more Information click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=566d6e409b&e=3e5221b889) |

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| **IMPORTANT DATE FOR YOUR DIARY**As you are aware we had to cancel the mandatory face to face training for the PGD’s due to Covid-19. Avon LPC and BNNSG CCG have been working together to find a way of delivering the training to you. The details are still being worked on but please save   **Wednesday 15th July 19:00 - 21:30pm** for a online training session. All face to face training/meetings cancelled until further notice**BNSSG PGD’s -**to ensure you are ready when we do resume face to face training please ensure that all the mandatory training has been completed. |

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| [**Click here for information**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=eba08cefbd&e=3e5221b889) |

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| **Telephone and Online Consultations**We want to remind all pharmacies that it is still possible to conduct consultations with your patients  even if they are not face to face during Covid-19 by using online and telephone consultations. NMS, CPCS referrals and EHC could all be conducted over the phone or via an internet platform with the patient only having to come into the pharmacy to collect the product. |

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| **Capturing Beneficial Innovation**COVID-19 has changed healthcare delivery in England. New and innovative ways of working have been rapidly developed across the NHS.NHS England want to ensure the beneficial changes are captured and where appropriate sustained. For more information and to complete the survey click the link below. |

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| **Local Pre-registration training 20/21**AHS has run a successful  local pre registration training course for a number of years. The course is run by an experienced tutor and delivers all the requirements of the GPhC.If you are interested in finding out more please email  judith@avonhealthcareservices.co.uk |

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| **Avon LPC's first Online Respiratory Training Event! Hosted by James Calvert** including new COPD guidelines, C19 and a Q&A session.Time: Jun 25, 2020 07:30 PM LondonJoin Zoom Meeting:**Meeting ID: 886 8798 8787****Password: 061975**[https://us02web.zoom.us/j/88687988787?pwd=eGtoeXppMDRka2k5STNia0JMWXNWUT09](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=13a1ffb583&e=3e5221b889) |

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| Avon LPC has a Covid-19 page with useful local information, please click below: |

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| [**Avon LPC Website**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=f58c59d81b&e=3e5221b889) |

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| **Training** |

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| **FLU face to face training**AHS will be running a couple of face to face flu vaccination training services later this year. The health and safety of all participants and trainers will be paramount and therefore the groups will be smaller than usual.Currently there are 2 dates planned : Wednesday 26th August from 7pm-10pm  or Sunday 6th September from 9.30am-12.30pm.The cost will be £75 for AHS members and £105 for non members. To book a place please contact office@avonhealthcareservices.co.uk |

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| **Community Pharmacy Contractual Framework** |

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| **FLU 20/21 Season**1. Review your flu vaccine order now (you may have increased demand this year)2. The face to face training requirement is now 3 years and due to current circumstances has been extended by another year although you may wish to do refresher training.3. AHS is providing face to face training if people require it-please see article in the training section for more details.  |

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| [**Click here for more information**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=ba880cfdf5&e=3e5221b889) |

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| [**Please see the letter here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e17bdc2f84&e=3e5221b889) |

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| **Annex C Information**Contact information required for you to complete Annex C of the Service Specification.  |

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| [**Bristol, North Somerset and South Gloucestershire Info**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=e203e279e3&e=3e5221b889) |

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| [**Banes Info**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=9c37b0d868&e=3e5221b889) |

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| **Local Services** |

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| **BANES  and BNSSG PHARMACIES**During COVID-19 there has been a 65% increase of phone calls relating to domestic abuse. A visit to the pharmacy maybe a victims only opportunity to talk to someone. The GPhC and RPS are encouraging pharmacies to consider providing Safe Spaces for victims of domestic abuse, as part of the UK SAYS NO MORE campaign run by the charity Hestia. |

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| [**link for info on safe spaces**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=92ec48d752&e=3e5221b889) |

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| [**For toolkit click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=20d16cbd71&e=3e5221b889) |

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| [**For resources in BANES click here**](https://avonlpc.us7.list-manage.com/track/click?u=4c41af9cdb2c8602a37b9d52d&id=b8657e1455&e=3e5221b889) |

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| **Good News Stories** |

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| Please share any good news stories about team members of patients with us by e mailing avonlpc@gmail.com |

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| **Brexit** |

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| Any updates about Brexit will be found in this section of the newsletter going forward.  |

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