**Annex C: Clinical Governance**

A requirement of the public health service contract is that any adverse incidents relating to the public health services should be reported to the relevant commissioner to enable us to take any appropriate action.  Actions which might be taken as a result of any report may be to:-

* provide additional training,
* change protocols in the light of identified issues
* share learning from incidents to improve patient care

If there were repeated incidents which were avoidable, in such circumstances we may have to consider the future commissioning arrangements for the service with a provider.

For further advice on incident reporting in relation to public health services, please feel free to contact the Bristol Public Health Commissioning Team on [ph.commissioning@bristol.gov.uk](mailto:ph.commissioning@bristol.gov.uk)

We want to use PharmOutcomes for reporting:

