**CPCS - Key Contact Details**

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| --- |
| **NHS 111 provider** |
| Name of organisation | Vocare |
| Health professionals’ telephone number   | 111 select “secret” Option 5 (Note – this number must NOT be shared with the public)  |
| Key contact  |       |
| **Integrated Urgent Care Clinical Assessment Service (IUC CAS)** |
| Name of organisation | Medvivo |
| Health professionals’ telephone number   | 0300 111 5818(Note – this number must NOT be shared with the public)  |
| Key contact  | Caroline Brown – Quality and Patient Safety Lead |
| **Local GP Out of Hours provider** |
| Name of organisation | Medvivo |
| Address | Fox Talbot House, Chippenham |
| Postcode | SN15 1BN |
| Public telephone number   | 08006444200  |
| Health professionals’ telephone number   | 0300 111 5818(Note – this number must NOT be shared with the public)  |
| Key contact  | Caroline Brown – Quality and Patient Safety Lead |
| **Directory of Services (DoS) search tool** |
| Local DoS search tool | [x]  NHS Service Finder (finder.directoryofservices.nhs.uk)[ ]  MiDoS[ ]  Direct access via pharmacy clinical system |
| Login details | Username:      Password:      (These are your details which are specific to this pharmacy and should not be shared) |
| **Local DoS lead** |
| Name | Shaun Craney |
| Telephone | 07795333135 |
| Email address | shaun.craney@nhs.net |
| **NHS DoS provider and commissioner helpline** |
| 0300 0200 363Call this number to notify NHS 111 or IUC CAS of temporary withdrawal of the service  |
| **Local NHS England team contact** |
| Key contact | Sharon Greaves – Contracts Manager  |
| Telephone |   07900 715 295      |
| Email address | England.bgsw-pharmacy@nhs.net |