**GPhC Support and Advice**

Thank you for joining us at the Avon LPC event on the 22nd April, we hope you found it useful. If you weren’t able to make it, we’re sorry you missed it and hope you find the following resources beneficial.

Here at The NPA, we help and support community pharmacies tend to their patients and demonstrate compliance. We have a wealth of resources available via the NPA website and from across the internet to help you prepare for a GPhC inspection.

**GPhC resources**

1. GPhC *What makes a good pharmacy*  <http://www.pharmacyregulation.org/pharmacystandardsguide/case-study-good-pharmacy?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>

Link to GPhC*Indicative outcomes for excellence* <http://www.pharmacyregulation.org/pharmacystandardsguide/excellence-indicative-outcomes?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>

1. After speaking to pharmacists, the standards most commonly not met are: 1.1,1.2,1.6,3.1,4.3
2. The standards most commonly identified as good are: 2.2, 2.4, 4.2
3. The NPA are offering FREE top up training to its members for staff Assess & Learn (counts towards CPD):
<http://www.npa.co.uk/Developing-Teams-Careers/NPA-Learning/Pharmacy-Practice/?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>
4. NPA Members can find supporting documents & controlled drug SOPs

<http://www.npa.co.uk/Advice-Support/GPhC-inspection-model/?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>
SOPs
<http://www.npa.co.uk/Knowledge-Centre/Publications/?cat=180?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>

1. NPA member shares inspection experience <https://www.npa.co.uk/News-Views-Events/News/Business-Drug-Tariff/Business-profile-NPA-Member-shares-GPhC-inspection-experience/?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>
2. Sales items to support principle 1 and a recent article – see attachments
3. FAQs

<http://www.npa.co.uk/Knowledge-Centre/GPhC-inspection-support-resources/GPhC-inspection-FAQs/?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>

1. Question & answers for support staff

<http://www.npa.co.uk/News-Views-Events/NPA-TV/GPhC-inspection-support-videos/?video=GPhCinspections:QuestionandAnswersforsupportstaff?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>
Support videos
<http://www.npa.co.uk/News-Views-Events/NPA-TV/GPhC-inspection-support-videos/?utm_source=CRM&utm_medium=Email&utm_campaign=SEngland>

**New NPA Service**

As you know, the General Pharmaceutical Council (GPhC) now inspects all registered pharmacies in Great Britain against the ‘Standards for registered premises’.  Under its prototype model for inspecting pharmacies, the GPhC has so far assessed over 2000 pharmacies.

To support NPA Members preparing for an inspection the NPA developed a GPhC resource pack, recorded NPAtv videos for pharmacists and support staff and created other useful resources [www.npa.co.uk/Advice-Support/GPhC-inspection-model/](http://www.npa.co.uk/Advice-Support/GPhC-inspection-model/)

In addition, some of our members have asked for tailored support involving a face to face visit to the pharmacy leading to detailed, bespoke advice.  We are now in a position to offer a pilot of such a service to members in your postcode area, for only £550.

This service is:

* A significant enhancement of the NPA’s already extensive support for members preparing for GPhC inspections
* Intended to give you advice and support to ensure that you are better prepared for the visit of a GPhC inspector to your pharmacy and is available to you even if you don’t have an imminent inspection. The service is not a guarantee that you will achieve an improved grading in your inspection.
* For further information and to register your interest in this service, please contact the Pharmacy Services Team on 01727 891800 or email pharmacyservices@npa.co.uk.

**Before you sign up to this chargeable service, please make sure you are familiar with the NPA resources available to you within NPA Membership.**

If there is any further information you would like please contact the NPA Pharmacy Services team and they will do their best to help.