



Emergency Supply Service Easy Guide

For help and support filling in the form, please contact Avon LPC on avonlpc@gmail.com

To claim reimbursement for South Gloucestershire CCG Emergency Supply Service that have processed in your pharmacy you need to complete the following service.

Service Outline

The service is designed to take the pressure off Out of Hours GP services and A&E. The service allows you to make an emergency supply at the request of a patient (following all regulations laid down to make this supply lawful), yet rather than charging the patient, you record the information in PharmOutcomes and South Gloucestershire CCG reimburse you. The service specification can be found on the LPC website.

Emergency Supply Service - South Gloucestershire CCG

This service records the details of the patients along with allowing you to claim for the medication supplied. This will improve payment for the service along with providing invaluable activity data to help support the continued commissioning of the service.

Emergency Supply Service (Preview)

Provision Date	<input type="text" value="29-Oct-2014"/>	NHS Number If the patient doesn't know their NHS Number enter 10 x 1 "1111111111"
Name of patient	<input type="text"/>	
Primary identification	<input type="text"/>	
Date of Birth	<input type="text"/> <small>Enter as dd-mmm-yyyy (eg 23-Feb-1989)</small>	
Gender	<input type="radio"/> Male <input type="radio"/> Female <input type="radio"/> Trans	
Ethnicity	<input type="text" value="Select an option..."/>	
Postcode	<input type="text"/> <input type="button" value="Search"/>	
Address	<input type="text"/>	
NHS Number	<input type="text"/> <small>If neither the client nor the provider know the NHS Number, you can enter "Unknown". If the client has has never been issued with an NHS Number, you can enter "Not Issued".</small>	
Contact Details	<input type="text"/>	
GP Practice?	<input type="text"/>	

Fill in all the details relating to the patient including their registered GP practice.

Is GP practice closed?

Yes
 No
Consider getting a prescription

General Practice Open?
If their practice is open you should consider getting a prescription.

Emergency Supply Information

Reason for emergency supply

Ran out of medication
 Left medication at home
 Lost medication
 Other

Is this a continuation of a previous supply

Yes
 No
If this is a new supply click NO

Note:
By selecting "Yes", you have identified this as a continuation of another supply and so no additional professional fees will be paid.

You can add three medications per entry. If you need to supply more than three medicines to a patient, complete a new record. Please note, you must enter "yes" to "is this a continuation of supply" to ensure you only receive one professional fee. (see screen shot to the left)

Please also print off and get the patient to sign a prescription charge exemption form that will be available in PharmOutcomes once you have saved the record.

Medication Supplied

First product supplied
Quantity

Second product supplied
Quantity

Third product supplied
Quantity

Levy Status

Number of prescription charges taken
If the person is exempt, please enter 0

No OTC lines
This service is for POMs.

More than three medicines supplied?
If you need to supply more than three medicines, please use another record to enter the supply

Exemption
Please get the patient to sign the exemption certificate that can be printed after completing the entry.

Service value

How did you access the service?

Pharmacy staff referred
 NHS 111 referral
 Out of hours referral
 Patients GP Practice
 Other

What was the alternative to this supply?

Called 111
 Gone to A&E
 Missed doses of medication
 Private emergency supply
 Walk-in-centre
 Other

Note
This helps us to justify the continuation of this service.

Please fill in what the patient would have done had this service not been available. This provides crucial information to ensure the service is recommissioned in future years.

Once complete, click save and that's it.