**LPC Meeting – Wednesday 14th September 2016**

14a High Street, Staple Hill, Bristol, BS16 5HP

9am – 5pm

Present: Lisa Fisher, Richard Brown, Tanzil Ahmed, Chris Howland-Harris, Jerry Long, David Tomlinson, Sadik Al-Hassan, Roger Herbert, Hilary

Apologies – Anna White, Jenny Herdman, Alan Smith, Matthew Robinson, Stuart Moul.

Declarations of Interest – Jerry is now working for Avon Healthcare Services.

CCA nomination for report – None.

Amendments to Training Log – None.

Review of July Minutes & Action Points.

Minutes agreed and will be posted on the website.

Contract applications.

Applications reviewed.

Treasurers report

Summary of accounts given by Jerry Long, the next invoices are due for HLP – Jerry Long/Richard Brown.

Discussion of PharmOutcomes income/expenditure.

MUR/NMS Coach report

MUR figures have increased, in April Avon was 5th out of 77 LPC’s. Avon’s April figures were 30.29 against the national average of 25.87. NMS is still disappointing.

Conference

An email has been sent out asking for updates to be put on Basecamp to see how many people we have doing the visits in the afternoon.

N Somerset – Eileen Jacques from Health Watch and Linda Prosser Director of Commissioning for BNSSSG. Mark Canniford, Councillor, LibDem has also confirmed and will attend another date if this one is not possible.

Lloyds Pharmacy Marina- Becky Barrett – Confirmed.

Morrisons Worle - Susan Myers – Confirmed.

Locking Pharmacy - Martin Taylor – to be confirmed.

S Gloucestershire – Nothing confirmed yet, it has been decided that we will leave this area to focus on the other areas.

Bristol – Chair of Bristol CCG has confirmed.

Pharmacies will be Lloyds Oatlands, Bedminster and Old School pharmacy – still need to be confirmed.

Banes – Becky Reynolds and Joe Prince from Public Health and Diana Hall from Health Watch. Pharmacies still to be confirmed.

Run through of the conference agenda and job roles allocated.

Chris and Richard will work on the voice over for the awards. Pharmacies who are nominated will receive a letter from Avon LPC congratulating them and inviting them to come to the conference. The closing date for the awards is the 23rd, letters will go out after this date.

Visitor

Welcome to Asta Jasiene who is regional support manager for Day Lewis, who has joined the meeting for the afternoon session.

LPrC update

3 directors, Chris Howland-Harris, Tanzil Ahmed and Maggie Hook.

Received a donation of £12,000 from Avon LPC, Jerry Long is the Business Development Manager, 28 independent pharmacies have signed up to the early bird offer at a reduced rate and Day Lewis have signed all their pharmacies too. Commissioners have expressed interest in the company. Banes public health services are up for tender shortly, LPrC will look at this.

The company is looking into DBS checks. Face to Face flu training provided will give a 30% discount on the training to AHS members.

There have not been many pharmacies signed up from the South Gloucestershire area and this needs to be focused on.

A memorandum of understanding needs to be drawn up between AHS and Avon LPC. AHS want to use PharmOutcomes and wish to ask Avon LPC if they can use this service at cost and so the LPC would not profit from it or be disadvantaged by it.

AGM

Separate notes taken.

Training in North Somerset.

Discussion around the training location in Weston Super Mare being cost effective – email to be sent out to North Somerset pharmacies to advise the numbers are low and if we do not get more delegates we will not continue to run the event.

HLP Update.

Ashgrove Pharmacy and Lloyds Queens Road have recently been signed off, the aim is to get 4 more pharmacies signed off in the first week of October. 1 pharmacy has dropped out due to staffing issues. A trial for a paid weight management service has been launched in August and the statistics are good.

South Glos – Judith has taken Claire Rees to visit 4 HLP’s, who is happy with the progress. The Exercise Pound has been launched in 8 pharmacies.

Implementation Manager Update

Supported the hospital discharge project

Judith ran the flu evening last night with Lisa which was very successful and written a flu checklist. GP verification emails, Judith has been working tirelessly to get these validated.

Hospital Discharge.

We hit 90% completion by the LPC telephoning the pharmacies and helping them to clear the referrals. Richard has raised the issue, if we repeatedly get the same pharmacies not dealing with the referrals should we stop the pharmacy receiving the referrals by removing the accreditation. Discussion around the implications of doing this. A procedure has been discussed about how to escalate pharmacies who do not clear the referrals, Lisa and Richard will put together a procedure and share it with the exec committee.

Richard shared statistics of hospital discharges, 80% of patients discharged from hospital have medication that has changed.

Flu update

Review of the flu statistics for this year, our performance is higher than the same time last year and a good start so far.

Chief Officers Update

* MAS
  + NHSE South West

Want to put together a MAS service across the whole patch. Discussion around how this would be implemented and the importance of getting the roll out right and help reduce the pressure on GP’s.

* + BANES

Meeting with Joel Hirst, he wants this to be an NHS 111 referral service, not to be commissioned across all of Banes, just a few pharmacies that are open long hours.

* Repeat dispensing
  + Approach by CCGs to change this in pharmacy

Luton CCG has had a big headline in reducing costs by stopping pharmacy from reordering repeat prescriptions. The local CCG’s are keen to reduce costs and are considering this as an option. Richard is in negotiations with all CCGs and looking at promoting electronic RDs as an alternative option.

SCR

PSNC sent a summary about how pharmacies use SCR, only 20% of pharmacies in Avon are live, of those only 2% are using it once a week. We need to remind pharmacists of the importance of using SCR and the implications if you have the access but don’t use it. Encourage people to register if they haven’t already done so. Richard will spend time with Chris in his pharmacy to see how he uses it and work out a way to promote the use more effectively.

AOB

* Chris has mentioned how helpful and motivational Judith has been in helping them attain HLP status.